



FAQ's

Q: Do you have Wi-Fi?

A: Yes we do!

Q: What can I bring with me?

A: You have your own room and storage area. You can bring whatever will make you feel comfortable during your stay (pillow, blanket, iPad, laptop, etc).

Q: Where do I go when I check-in?

A: Go around to the back of the building and park in the back parking lot. Enter the door with the name on it of: *"NeuroCare Inc."*. If it is locked, then ring the door bell. You can also call our office. It is locked usually for safety.

Q:What time do I check-in?

A:Typically you can check in from 6:30 – 7:30pm. Please contact us if this does not work for you.

Q: When do I leave when I check-out?

A: Typically at 6 AM (if you need to stay longer you can) Usually our patients wish to leave early in the morning to start their day.

Q: Can I have visitors?

A: Yes.

What amenities do you have available?

- Private Room (including bed, Cable TV, dresser, side table, access to Wi-Fi)
- Full Stand-Up Shower Room (stocked with toiletries in case you don't wish to bring your own)
- Bathroom
- Kitchen (has fridge with freezer, microwave, toaster, sink, table to sit down & eat)
- Picnic Table (outdoor seating for breaks when needed)

CHECK IN AT THE BACK DOOR. RING THE DOOR BELL IF DOOR IS LOCKED.



Important Notices:

- o **-YOU WILL GET MULTIPLE TELEPHONE REMINDERS FOR YOUR APPOINTMENTS. IF YOU ARE SCHEDULED FOR THREE NIGHTS WITH US THEN THE AUTOMATED SYSTEM WILL REMIND YOU OF EVERY NIGHT OF YOUR STAY. PLEASE DISREGARD ANY CALLS AS WE CANNOT CHANGE THE REMINDER PHONE CALLS. YOU ONLY NEED TO FOCUS ON GETTING HERE THE 1ST NIGHT OF YOUR STAY AT YOUR ASSIGNED TIME.**
- o You will be with us throughout the day and night time. You may have visitors or deliveries of food, etc.
- o We have staff available to you at all times during your stay to assist you.

Contact Us

NeuroTek, Inc.
1210 Kingsley Ave.
Orange Park, FL 32073
(904) 276-1663

Visit us on the web:
www.neurotekinc.com